



Devon & Cornwall
POLICE

Firearms & Explosive Licensing Unit

Public Data

August 2025

Data refreshed 4th November 2025

Safe • Efficient • Sustainable



Notes

This set of data is derived predominantly from information held within the National Firearms Licensing Management System (NFLMS).

This set will evolve as FELU in Devon & Cornwall Police continue to transition from an old IT system in use prior to February 2025 to its new system, Niche. This data is published to demonstrate transparency and engage our customers and certificate holders.

If there are questions, please see our [Contact](#) page on the dedicated Firearms Licensing site:

[Devon & Cornwall Police Firearms Licensing \(firearms.devon-cornwall.police.uk\)](https://firearms.devon-cornwall.police.uk)



112 Day Service Level

Following the Fee increase in February 2025 nationally an ideal service level has emerged for Firearms License applications that are non-complex to be completed within 4 months.

Within Devon & Cornwall we have refined this service level to consider work that, due to safety or other considerations, can and should be completed sooner or to account for factors outside of our control such as later submission.

The non-complex element is intended to promote safety and ensure there are no time limits applied to work which requires detailed and thorough investigation or research.

This means, in practice, any work which suggests a license issue cannot take place at first pass will be deemed complex and not subject to the 112-day / 4 months.

The target suggested is 4 months, we have adopted a 112-day target (16 weeks) to remove the variable number of days in months and align more closely to how legislation is written.

The next 2 slides details the service level and our current performance against it.



112 Day Service Level

All work to be complete within **112 days** or the expiry whichever is sooner.

Except:

- **Complex cases** (Safe)
- **Renewals submitted within 8 weeks of expiry** (no statutory extension) (Sustainable)
- **Initial application administration** within **7 days** (Efficient)
- **Change of address** within **7 days** (Safe)
- **Transfers** within **7 days** (Safe)
- **Transfer in** initial processing and gross check within **7 days** (Safe)
- **CAT POLE alerts** information and intelligence within **24h*** (Safe)
- **Club Checks** with 3 months

* 72 hours Friday to Monday.



Current 112 Day Performance

Last 12 months (BAU*) November 24 to October 25:

50% of all work completed in **56 days**.

80% of all work completed in **112 days**.

20% of all work completed over **112 days**.

Renewals **49%** in **56 days**, **88%** in **112 days**, **12%** over **112 days**.

Grants **34%** in **56 days**, **48%** in **112 days**, **52%** over **112 days**.

* Business as Usual (BAU), an internal definition of all work that was not counted as part of the (now cleared) backlog of grants and renewals. Consequently, until we see a 'clean' 12 months of data, figures here are likely to differ from nationally obtained data.



Firearms & Explosive Licensing Unit

Outstanding tasks and work in action as of 4th November 2025 →

Note, there are over 35 discreet processes within the Firearms Licensing Department.

This data is derived from NFLMS, as this products evolves the intent will be to publish more refined process data plus comparison.

[-] Certificate 1-1 Variation	
⊕ Firearm	10
[-] Certificate Variation	
⊕ Firearm	27
[-] Cotermious Shot Gun Grant	
⊕ Shot Gun	112
[-] Cotermious Shot Gun Renewal	
⊕ Shot Gun	283
[-] Grant	
⊕ Club	1
⊕ Firearm	169
⊕ Shot Gun	209
⊕ Visitors Firearm	2
⊕ Visitors Shot Gun	5
[-] Grant Explosives ER4A	
⊕ Explosives Acquire and Keep	6
⊕ Explosives Acquire Only	1
[-] Renew Explosives ER4A	
⊕ Explosives Acquire and Keep	6
[-] Renewal	
⊕ Club	1
⊕ Dealer	1
⊕ Firearm	317
⊕ Shot Gun	454
[-] Visitor	
⊕ Visitors Firearm	2
⊕ Visitors Shot Gun	3

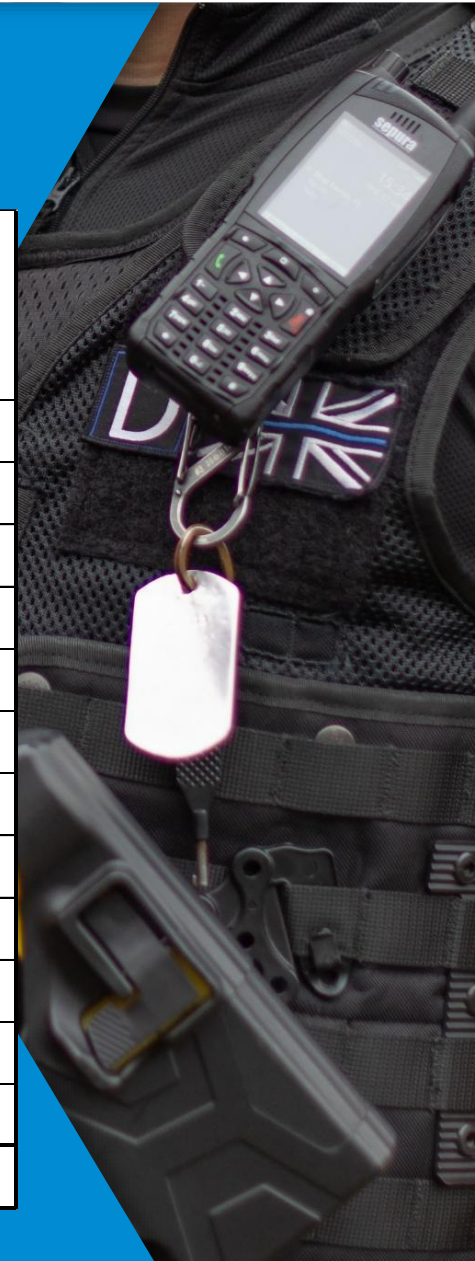
Previous:

[-] Renewal	
⊕ Dealer	2
⊕ Firearm	361
⊕ Shot Gun	413
[-] Grant	
⊕ Club	2
⊕ Firearm	201
⊕ Shot Gun	211
⊕ Visitors Firearm	1
⊕ Visitors Shot Gun	2
[-] Cotermious Shot Gun Renewal	
⊕ Shot Gun	333
[-] Cotermious Shot Gun Grant	
⊕ Shot Gun	126
[-] Certificate Variation	
⊕ Firearm	20
[-] Renew Explosives ER4A	
⊕ Explosives Acquire and Keep	14
⊕ Explosives Acquire Only	1
[-] Grant Explosives ER4A	
⊕ Explosives Acquire and Keep	8
[-] Visitor	
⊕ Visitors Firearm	1
⊕ Visitors Shot Gun	4
[-] Certificate 1-1 Variation	
⊕ Firearm	3

Firearms & Explosive Licensing Unit

12 Months Renewals

RENEWALS	Applications Received	Applications Completed	Applications Outstanding	Median Days to Complete	Average Days to Complete	% Completed Within 56 Days	% Completed Within 112 Days	% Completed Outside 112 Days
Oct-2025	556	640	1,040	57	71	50%	84%	16%
Sep-2025	535	590	1,124	54	57	53%	93%	7%
Aug-2025	566	516	1,179	54	62	53%	88%	12%
Jul-2025	580	650	1,129	54	60	54%	91%	9%
Jun-2025	564	601	1,199	62	74	45%	83%	17%
May-2025	634	589	1,236	56	62	50%	87%	13%
Apr-2025	498	725	1,191	56	62	50%	92%	8%
Mar-2025	664	736	1,418	52	62	56%	86%	14%
Feb-2025	665	596	1,490	58.5	64	46%	89%	11%
Jan-2025	712	470	1,421	69	75	32%	85%	15%
Dec-2024	412	328	1,179	64.5	71	38%	85%	15%
Nov-2024	498	323	1,095	60	67	46%	89%	11%
Total	6,884	6,764	-	57	65	49%	88%	12%



Firearms & Explosive Licensing Unit

12 Months Grants

GRANTS	Applications Received	Applications Completed	Applications Outstanding	Median Days to Complete	Average Days to Complete	% Completed Within 56 Days	% Completed Within 112 Days	% Completed Outside 112 Days
Oct-2025	155	164	504	92	104	38%	57%	43%
Sep-2025	144	183	513	127	124	26%	45%	55%
Aug-2025	152	153	552	152	122	27%	40%	60%
Jul-2025	189	288	553	95	100	34%	54%	46%
Jun-2025	159	244	652	105	100	33%	55%	45%
May-2025	179	189	737	115	123	29%	49%	51%
Apr-2025	184	177	747	99	110	44%	54%	46%
Mar-2025	163	226	740	123	131	37%	44%	56%
Feb-2025	298	167	803	155	187	39%	44%	56%
Jan-2025	216	162	672	99.5	179	41%	54%	46%
Dec-2024	144	196	618	170.5	373	28%	38%	62%
Nov-2024	178	268	670	177	366	30%	38%	62%
Total	2,161	2,417	-	119	172	34%	48%	52%



112 Day Workload Presentation

The **following slide** is a visual representation of the outstanding work contained on NFLMS, the volume set against the date received or created.

Current work to 112-day service level based on creation date:

NFLMS Application (**Certificates**) Data

# Total Live Work:	1609	
# / % Created Under 112 Days:	1375	85%
# / % Created Over 112 Days:	234	15%

Previous:

NFLMS Application (**Certificates**) Data

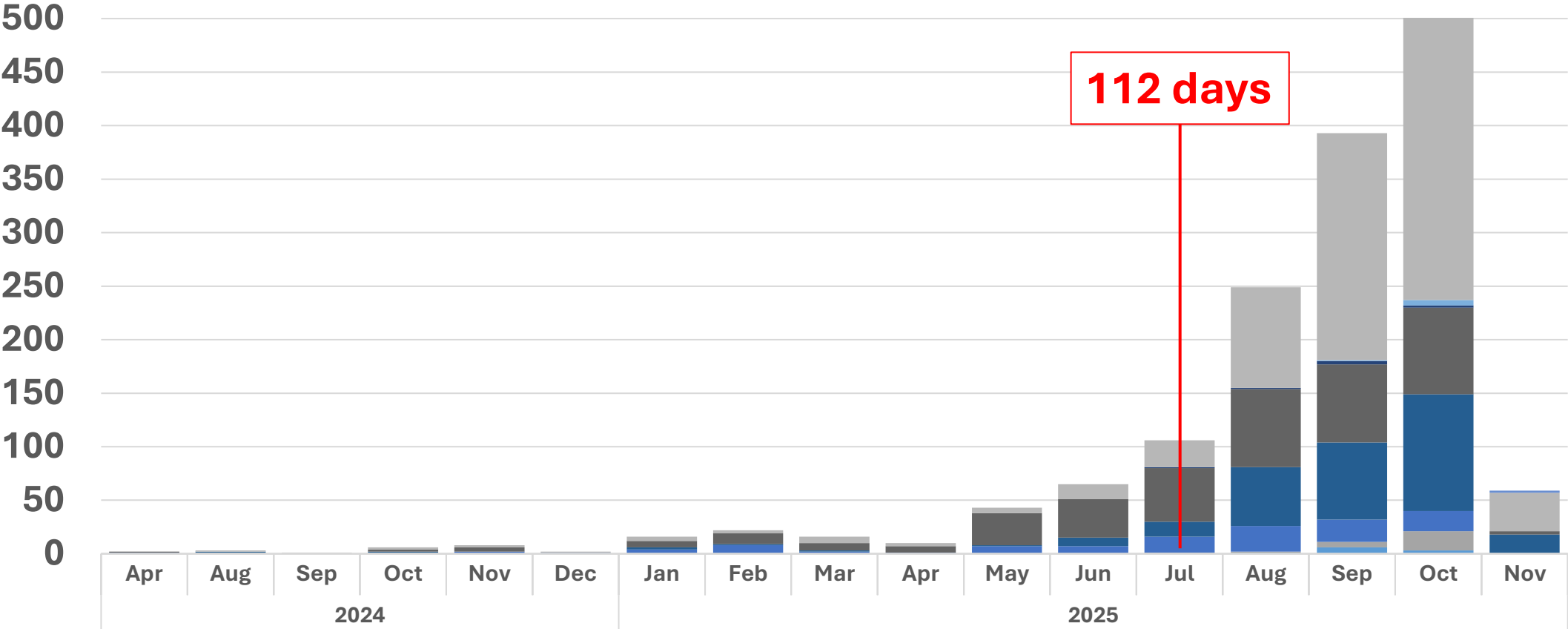
# Total Live Work:	1704	
# / % Created Under 112 Days:	1349	79%
# / % Created Over 112 Days:	355	21%

As a reminder the 112 days service level is for non-complex work. A fair proportion of work created prior to 112 days will fall into this category, for example suitability reviews. The management team in FELU are focussed on ensuring where possible all non-complex work is contained within the service level target.

If you have an outstanding application or task that is over 112-days old, please contact the unit.



NFLMS Person Timeline by Submission (CERTIFICATES)



Visitor																1	2
Renewal		1	1	2	2	1	4	3	6	3	5	14	25	94	212	363	36
Renew Explosives ER4A															1	5	
Grant Explosives ER4A													1	1	3	2	
Grant	1			2	4		6	10	7	6	30	36	50	73	73	81	3
Coterminous Shot Gun Renewal		1		1			2	1	1		1	8	14	55	72	109	18
Coterminous Shot Gun Grant	1				2	1	4	8	2	1	7	7	15	24	21	19	
Certificate Variation		1		1									1	1	5	18	
Certificate 1-1 Variation														1	6	3	