



Devon & Cornwall
POLICE

Firearms & Explosive Licensing Unit

Public Data

August 2025

Data refreshed 1st August 2025

Safe • Efficient • Sustainable



Firearms & Explosive Licensing Unit

Notes

This is the forth incarnation of a data set the Firearms & Explosive Licensing Unit (FELU) wish to publish on a regular (at least quarterly) basis.

This set of data is derived predominantly from information held within the National Firearms Licensing Management System (NFLMS).

This set will evolve as FELU in Devon & Cornwall Police continue to transition from an old IT system in use prior to February 2025 to its new system, Niche. This data is published to demonstrate transparency and engage our customers and certificate holders.

If there are questions, please see our [Contact](#) page on the dedicated Firearms Licensing site:

[Devon & Cornwall Police Firearms Licensing \(firearms.devon-cornwall.police.uk\)](https://firearms.devon-cornwall.police.uk)



112 Day Service Level

Following the Fee increase in February 2025 nationally an ideal service level has emerged for Firearms License applications that are non-complex to be completed within 4 months.

Within Devon & Cornwall we have refined this service level to consider work that, due to safety or other considerations, can and should be completed sooner or to account for factors outside of our control such as later submission.

The non-complex element is intended to promote safety and ensure there are no time limits applied to work which requires detailed and thorough investigation or research.

This means, in practice, any work which suggests a license issue cannot take place at first pass will be deemed complex and not subject to the 112-day / 4 months.

The target suggested is 4 months, we have adopted a 112-day target (16 weeks) to remove the variable number of days in months and align more closely to how legislation is written.

The next 2 slides details the service level and our current performance against it.



112 Day Service Level

All work to be complete within **112 days** or the expiry whichever is sooner.

Except:

- **Complex cases** (Safe)
- **Renewals submitted within 8 weeks of expiry** (no statutory extension) (Sustainable)
- **Initial application administration** within **7 days** (Efficient)
- **Change of address** within **7 days** (Safe)
- **Transfers** within **7 days** (Safe)
- **Transfer in** initial processing and gross check within **7 days** (Safe)
- **CAT POLE alerts** information and intelligence within **24h*** (Safe)
- **Club Checks** with 3 months

* 72 hours Friday to Monday.



Current 112 Day Performance

Last 12 months (BAU*) July 24 to June 25:

52% of all work completed in **56 days**.

81% of all work completed in **112 days**.

19% of all work completed over **112 days**.

Renewals **47%** in **56 days**, **87%** in **112 days**, **13%** over **112 days**.

Grants **42%** in **56 days**, **56%** in **112 days**, **44%** over **112 days**.

* Business as Usual (BAU), an internal definition of all work that was not counted as part of the (now cleared) backlog of grants and renewals. Consequently, until we see a 'clean' 12 months of data, figures here are likely to differ from nationally obtained data.



Firearms & Explosive Licensing Unit

Outstanding tasks and work in action as of 1st August 2025

Note, there are over 35 discreet processes within the Firearms Licensing Department.

This data is derived from NFLMS, as this products evolves the intent will be to publish more refined process data plus comparison.

Renewal	
+ Dealer	2
+ Firearm	361
+ Shot Gun	413
Grant	
+ Club	2
+ Firearm	201
+ Shot Gun	211
+ Visitors Firearm	1
+ Visitors Shot Gun	2
Coterminous Shot Gun Renewal	
+ Shot Gun	333
Coterminous Shot Gun Grant	
+ Shot Gun	126
Certificate Variation	
+ Firearm	20
Renew Explosives ER4A	
+ Explosives Acquire and Keep	14
+ Explosives Acquire Only	1
Grant Explosives ER4A	
+ Explosives Acquire and Keep	8
Visitor	
+ Visitors Firearm	1
+ Visitors Shot Gun	4
Certificate 1-1 Variation	
+ Firearm	3

Previous:

Renewal	
+ Club	1
+ Dealer	1
+ Firearm	388
+ Shot Gun	454
Grant	
+ Club	1
+ Firearm	236
+ Shot Gun	241
+ Visitors Firearm	1
+ Visitors Shot Gun	3
Coterminous Shot Gun Renewal	
+ Shot Gun	351
Coterminous Shot Gun Grant	
+ Shot Gun	150
Visitor	
+ Visitors Firearm	71
+ Visitors Shot Gun	5
Certificate Variation	
+ Firearm	27
Renew Explosives ER4A	
+ Explosives Acquire and Keep	10
+ Explosives Acquire Only	1
Grant Explosives ER4A	
+ Explosives Acquire and Keep	5
Certificate 1-1 Variation	3

Firearms & Explosive Licensing Unit

12 Months Renewals

RENEWALS	Applications Received	Applications Completed	Applications Outstanding	Median Days to Complete	Average Days to Complete	% Completed Within 56 Days	% Completed Within 112 Days	% Completed Outside 112 Days
Jul-2025	580	649	1,126	54	59	54%	91%	9%
Jun-2025	564	600	1,195	61.5	72	45%	83%	17%
May-2025	634	589	1,231	56	62	50%	87%	13%
Apr-2025	498	725	1,186	56	62	50%	92%	8%
Mar-2025	664	736	1,413	52	62	56%	86%	14%
Feb-2025	665	597	1,485	59	63	46%	89%	11%
Jan-2025	712	470	1,417	69	75	32%	85%	15%
Dec-2024	412	328	1,175	64.5	71	38%	85%	15%
Nov-2024	498	322	1,091	60	65	46%	89%	11%
Oct-2024	430	398	915	60	69	45%	85%	15%
Sep-2024	413	230	883	58	65	49%	86%	14%
Aug-2024	390	325	700	61	70	43%	87%	13%
Total	6,460	5,969	-	58	66	47%	87%	13%



Firearms & Explosive Licensing Unit

12 Months Grants

GRANTS	Applications Received	Applications Completed	Applications Outstanding	Median Days to Complete	Average Days to Complete	% Completed Within 56 Days	% Completed Within 112 Days	% Completed Outside 112 Days
Jul-2025	189	288	552	95	100	34%	54%	46%
Jun-2025	159	244	651	105	100	33%	55%	45%
May-2025	179	187	736	113	112	29%	49%	51%
Apr-2025	184	176	744	98.5	107	44%	54%	46%
Mar-2025	163	221	736	120	113	38%	45%	55%
Feb-2025	298	155	794	126	127	42%	48%	52%
Jan-2025	216	144	651	78.5	95	46%	61%	39%
Dec-2024	144	119	579	64	94	46%	63%	37%
Nov-2024	178	168	554	71	97	48%	60%	40%
Oct-2024	213	187	544	39	85	55%	67%	33%
Sep-2024	165	151	518	59	94	50%	64%	36%
Aug-2024	157	123	504	59	105	49%	59%	41%
Total	2,245	2,163	-	91	103	42%	56%	44%



112 Day Workload Presentation

The **following slide** is a visual representation of the outstanding work contained on NFLMS, the volume set against the date received or created.

Current work to 112-day service level based on creation date:

NFLMS Application (**Certificates**) Data

# Total Live Work:	1704	
# / % Created Under 112 Days:	1349	79%
# / % Created Over 112 Days:	355	21%

Previous:

NFLMS Application (**Certificates**) Data

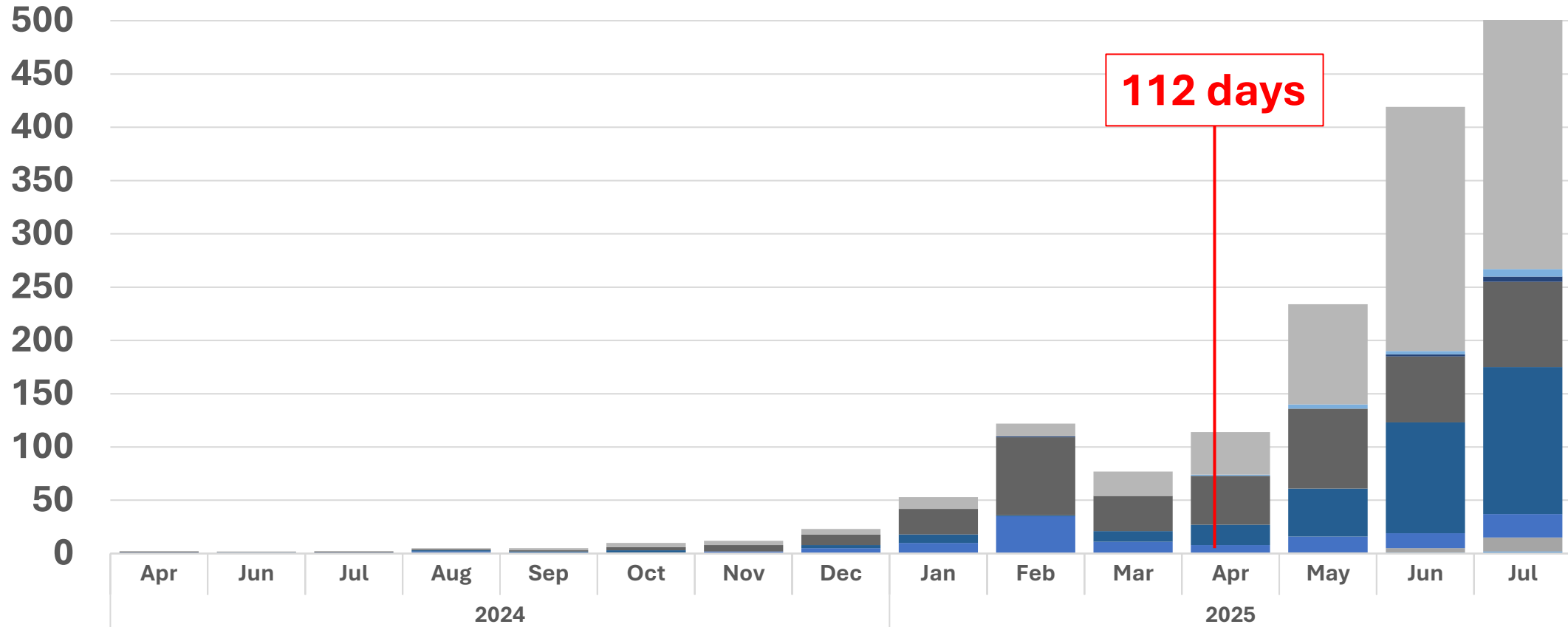
# Total Live Work:	1958	
# / % Created Under 112 Days:	1546	79%
# / % Created Over 112 Days:	412	21%

As a reminder the 112 days service level is for non-complex work. A fair proportion of work created prior to 112 days will fall into this category, for example suitability reviews. The management team in FELU are focussed on ensuring where possible all non-complex work is contained within the service level target.

If you have an outstanding application or task that is over 112-days old, please contact the unit.



NFLMS Person Timeline by Submission (CERTIFICATES)

[illegible]